

This is to certify that

Tim Voegtli

Has achieved the

**ITIL[®] Foundation Certificate in
IT Service Management**

Effective from **05 Jan 2021**

Expiry date **N/A**

Certificate number **GR671223702TV**

Candidate number **9980098541414303**



Mark Basham, CEO, AXELOS



Panoraia Theleriti, Certification Qualifier, PeopleCert

ITIL 4 Edition

Printed on 7 January 2021

This certificate remains the property of the issuing Examination Institute and shall be returned immediately upon request.

Statement of Result

Tim Voegtli

Im Ettingerhof 7, SWITZERLAND

Exam Date : 05 Jan 2021

Issue Date : 07 Jan 2021

Candidate Number: 9980098541414303

Candidate : Tim Voegtli

Exam Level: ITIL 4 Foundation

Module : ITIL4 Foundation

Overall Result : PASS

Maximum Score :

40

Candidate Score:

28

Percentage Score :

70%

Result Breakdown

Topic Description	Number of marks awarded	Number of possible marks	Success Rate
ITIL4F_1-Verstehen der zentralen Konzepte des Service Managements	5	5	100.00%
ITIL4F_2-Verstehen, wie die ITIL-Grundprinzipien einer Organisation helfen können, Service Management einzuführen und anzupassen	4	6	66.67%
ITIL4F_3-Verstehen der vier Dimensionen des Service Managements	1	2	50.00%
ITIL4F_4-Verstehen des Zwecks und der Komponenten des ITIL-Servicewertsystems	0	1	0.00%
ITIL4F_5-Verstehen der Aktivitäten der Service-Wertschöpfungs-kette und deren Vernetzung	2	2	100.00%
ITIL4F_6-Kennen des Zwecks und der zentralen Begriffe von 15 ITIL Practices	5	7	71.43%
ITIL4F_7-Verstehen von 7 ITIL Practices	11	17	64.71%
	28	40	70%

Notes :

THIS IS NOT A CERTIFICATE

PeopleCert reserves the right to amend the information given before the issue of certificates to successful candidates

For more information please contact PeopleCert at info@peoplecert.org